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Product Alert – 2” Swivel Joint Repair Kits

December 11th, 2019

Scope: 2” Swivel Joint Repair/Rebuild Kits sold after 2018

To whom it may concern,

It has come to our attention that certain 2” Swivel Joint Repair Kits contain the wrong sized dust seal ring. The kits were produced with a 1.5” swivel joint dust seal rather than the proper 2” dust seal. Kemper has identified the affected product and determined root cause. There is little to no risk of product failure considering that the 1.5” seal cannot be installed into the dust seal groove as it is much too small. Any attempt to install this seal will quickly alert the installer of this error.

Part #'s: 1502SJPKC

Heat Code: HG09, JQ30

Containment / Action: Customers should review their kit inventory for the affected Kemper kit heat codes. You can find the Kemper Heat Code on the exterior label of the kit. If any affected Kits are found, discard the undersized dust seal ring then contact their local Kemper Sales Rep to obtain the proper replacement dust seals.

Please contact your Kemper Valve Sales Rep with any questions.

Sincerely,

Nickolas Gretz - Product Service Engineer
Kemper Valve and Fittings Corp., Caterpillar COGMD